

POLICY AND COMMUNITY DIRECTORATE 2003/04 FIRST FOUR MONTHS PERFORMANCE INDICATORS

Report By: Directorate Support Manager

Wards Affected

County-wide

Purpose

1. To inform Members of the national and local performance indicator information for the first four months of 2003/04 for the non-corporate functions of the Policy and Community Directorate, and to detail the main areas of activity undertaken by those services during that period.

Financial Implications

2. All expenditure in respect of performance indicators / targets is from approved budgets.

Considerations

3. As reported in previous years, Service Managers across Policy and Community (with the exception of Economic Investment and Development) are providing information on sets of key local indicators for their services. Information on all national Best Value indicators, and those key local indicators where actual performance varies from the target significantly (more than plus or minus 10%) is attached as Appendix 1. For all of these 'exceptional' indicators, a brief explanation of the variance is also provided, as is an indication of trend where this applies.
4. As previously, members also have an overview of the wider performance of individual service areas as each Service Manager has provided a brief narrative that summarises the key activities/achievements of their service during the first four months of 2003/04.
5. It is proposed that the report be read in conjunction with the 2003/04 Guide to Performance Indicators which has been published under pilot status as an attempt to provide members with meaningful background information to this report and its appendix. The guide has been issued separately to members of the Committee.

RECOMMENDATION

THAT the Directorate's first four months 2003/04 performance indicator information be noted, subject to any comments which Members may wish to make.

BACKGROUND PAPERS

- None identified